



acaciaTM
connection

organisational
wellbeing specialists

Business Profile



Promote
Protect
Support

Our Impact at a Glance

Through our EAP and Wellbeing Solutions, we enhance the emotional, psychological and mental wellbeing of teams and their leaders.



1 million+

individuals supported



est. 2012

trusted by organisations including local, state and federal government



200+

countries and territories covered



60+

languages supported



98%

customer retention

Welcome to Acacia

“At Acacia Connection, we believe every connection matters – because when people feel supported and understood, organisations become stronger.”

Our approach is grounded in the understanding that every workplace is different. That's why we design bespoke, proactive and preventative wellbeing solutions informed by data, shaped by insight and tailored to the needs of your people.

At Acacia, connection sits at the heart of our work. Our brand promise, Every Connection Matters, guides how we design our services, partner with our clients and support the individuals who rely on us.

Working alongside our Workplace Wellbeing Consultants, we ensure every program is implemented with purpose, measured with rigour and continually refined to deliver meaningful, lasting outcomes.

We are proud to partner with organisations across diverse industries and geographies, supported by a global network that enables employees to access consistent, high-quality support wherever they are.

Our goal is simple: to help organisations build healthier, stronger workplaces where people feel supported and able to perform at their best.



Rebecca Weiss

Acacia CEO & Registered Psychologist of 20+ years

About Us

As **organisational wellbeing specialists**, we help people and companies grow stronger together.

We deliver tailored, data-informed mental health and wellbeing programs that reduce psychosocial risk and create measurable impact for organisations across Australia, New Zealand and internationally.

every connection matters™



Our Values

Our values guide every interaction, decision, and service we deliver. They reflect who we are, how we work, and the standards we uphold in supporting organisations and their people. These principles keep us focused on making a genuine, lasting difference.

We are
**genuine &
caring**

We are passionate about making a positive difference in people's lives.

We
collaborate

We work together and learn from each other, building lasting relationships based on trust.

We **deliver** on
our promise

We go above and beyond to provide high-quality, evidence-based services that achieve real outcomes.

We look to
the **future**

We explore, innovate, and continually evolve to better support the wellbeing needs of tomorrow.

Our Purpose

We promote wellbeing, protect your people and support you when you need it most.

We promote

We promote wellbeing by helping individuals and organisations build healthier mindsets, stronger relationships and more supportive workplace environments.

We protect

We protect your people through proactive guidance and resources that strengthen resilience, reduce risk and foster a culture where wellbeing is prioritised.

We support

We support you and your people when it matters most, providing steady, expert care so everyone feels heard and able to move forward.



Our services are designed to:

Enhance the emotional, psychological, and mental wellbeing of all employees.

Regardless of where they are on the mental health continuum.



Mental Health & Wellbeing

- EAP Counselling
- Holistic Services
- Manager Support
- Manager Check-in
- Critical Incident Response
- EAP@Work
- Peer Support Program



Employee Performance

- Return to Work Assessments
- Professional Supervision
- Psychological Wellbeing Checks
- Psychological Assessments



Recruitment & Transition

- Pre-employment Testing
- Outplacement Services
- Exit Interviews
- Change Management



Training & Development

- Workshops
- Coaching
- DISC Profiling
- Conflict Coaching



People, Risk & Safety

- Psychosocial Hazard Assessment
- Consulting
- Workplace Surveys
- Mediation
- Investigations
- Professional Supervision
- Psychological Wellbeing Checks

Appointment Hub

The Acacia Way

Face-to-face & telehealth

Extensive filtering capabilities

Access anywhere, anytime

Counselling & holistic appointments

Acacia Connection's Appointment Hub provides a simple, secure way for individuals to book and manage face-to-face or virtual appointments across counselling, dietary, financial and legal services.

Designed to mirror the care and consideration of a human-led intake experience, the platform empowers individuals to choose the support that best meets their needs.

With intuitive filtering options, including specialisation, age, gender and identity, individuals can confidently select the right clinician.

Clear clinician profiles, appointment visibility and access to service entitlements ensure a seamless experience, while self-managed rescheduling and cancellations provide flexibility and control.



Live Interactive Dashboard

The Acacia Way

Access to timely, meaningful data is essential to building an effective mental health and wellbeing strategy. Acacia Connection's Live Interactive Dashboard gives leaders on-demand access to EAP insights, revealing trends in who is accessing support, why, where and when, along with key concerns and emerging psychosocial hazards.

With secure, individual logins, stakeholders can explore aggregated workforce trends at any time, while employee privacy and anonymity are fully protected. Data is presented at a cohort level, enabling organisations to identify themes, understand risk and inform targeted wellbeing initiatives.

Going beyond traditional quarterly reports, the Live Interactive Dashboard supports early detection of psychosocial risks, allowing organisations to respond proactively before issues escalate.

Self-service

Real-time data

In-depth insights

Hazard Identification



Our Account Management Model

The Acacia Way

We become a true extension of **your team**

True partnership is the core of our approach. Your dedicated **Workplace Wellbeing Consultant (WWC)** becomes an extension of your team, deeply understanding your industry, your people and your goals.

Industry-aligned	Data-led and insight driven	Outcome focused	Measurable impact
Each WWC manages a portfolio of similar organisations, ensuring tailored recommendations and sector-specific insight.	Our consultants use industry trends and analytics to benchmark progress, identify opportunities, and recommend targeted programs.	We measure success against clear performance indicators and keep you informed every step of the way.	We ensure your wellbeing program delivers meaningful return on investment for your people and your organisation.

Our Global Network



Acacia Connection is an Australian-owned wellbeing provider with a global footprint.

No matter where your people are located, they receive consistent, high-quality support.

All awareness materials and resources are translated into local languages, ensuring accessibility, understanding and cultural relevance.

Lyra

In partnership with Lyra Health, we deliver localised support across **200 countries and territories**, with native-speaking EAP professionals covering more than **60+ languages** available for in-person or virtual assistance.



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1300 364 273
info@acaciaconnection.com
acaciaconnection.com

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